

Any Time Warranty Powertrain Plan – Terms & Condition

Dear Customer,

We trust your Ford car meets your expectations and will provide you with many years of trouble-free motoring. From the moment you buy your Ford car you can relax in the knowledge that it will be protected by Ford Service. Wherever you go, this protection will be with you giving you worry free, pleasurable motoring for years to come.

Under this **Any Time Warranty - Power Train Plan**, we undertake to cover the components that power the car that include Engine, Transmission, Transfer Case, Drive Shafts, Axles, Differentials and Drive Box. The necessary repair / replacement of parts is carried out as a result of the breakdown of mechanical and / or electrical parts which may occur, as defined under the terms and conditions of this certificate.

Any Time Warranty Power Train Plan has been specially devised to offer you "PEACE OF MIND MOTORING". This Any Time Warranty - Power Train product can be purchased anytime between 60 months to 96 months after the vehicle sale date if vehicle has clocked less than 120,000 Kms. The Any Time Warranty Power Train Plan shall commence on the date of purchase of the Plan Certificate for additional period of 13 months / 20,000 kms, whichever is earlier. **No claim period of one month is applicable from the date of purchase of the Plan. Hence this product coverage is effective only after 30 days of the purchase of the Plan. During the no claim period all repairs / replacement costs would be borne by the customer, and no claim can be admitted under this ATW Powertrain Plan.**

PRECONDITION

Following are the preconditions for purchasing ATW Powertrain Plan -

- The vehicle needs to undergo inspection by Ford Authorized Dealer as per the Any Time Warranty Powertrain vehicle evaluation check list. In case there are any requirements of repair work then it should be carried out first at vehicle owner's expense before purchase of the Any Time Warranty Power Train plan.
- **The vehicle should have been serviced by Ford Authorized Dealers in accordance with the service requirements as mentioned in the Owner's Manual for the previous three periodic maintenance services.**

PERIOD OF COVER

The plan term of the Any Time Warranty Power Train plan - period shall commence on the day of the purchase of Any Time Warranty Power Train plan by you, for a period of 13 months or 20,000 kms whichever is earlier.

VEHICLE SERVICE REQUIREMENTS

In order to maintain the validity of this ATW Power Train Plan, the vehicle must be serviced by an Authorized Ford Dealer in accordance with the service schedules mentioned in the Owner's Manual. Service effected following more than 500 kms or 10 days from the recommended service interval shall invalidate this ATW Power Train Product. This allowance is to facilitate the vehicle owner to make sure services are completed at correct intervals.

WARRANTY OBLIGATION

If any defect confirmed by your Ford Authorized Dealer as mechanical and /or electrical breakdown in the powertrain as defined in this warranty product, is found in your Ford vehicle within the stipulated terms, your Ford Authorized Dealer will repair or replace the power train part found as defective with a new part or an equivalent at no cost to the owner for parts or labour, provided such powertrain part is included in this plan.

CANCELLATION

Once the plan price has been paid by you for this ATW Power Train Plan, you cannot cancel this plan. We may cancel this ATW Power Train Plan where you have not fully complied with the conditions of the plan.

TRANSFER OF WARRANTY

This warranty plan is specific to the VIN number stated in the Any Time Warranty Power Train Plan Certificate. Selling your car with this warranty will obviously increase the value of the car. To request a transfer of the warranty, contact your Ford Authorized Dealer and furnish the details of the person to whom you will be selling your vehicle. This warranty will not be transferred if the vehicle is sold to a motor vehicle dealer or trader or to anyone excluded under the terms and condition of this warranty and it will be cancelled automatically on such a sale.

TERMS AND CONDITIONS

- This Plan certificate is the basis of, and forms part of the contract between Ford and you for the Any Time Warranty Power Train Plan of the vehicle shown on the Any Time Warranty Power Train Plan Certificate. This certificate is to be read as one document and any word or expression used with a specific meaning has the same meaning wherever it appears.
- This Any Time Warranty power train product covers only the failure of the list of mechanical and / or electrical parts set out in Annex-1, for a reason other than wear and tear, normal deterioration including without limitation to ageing or negligence.
- You should strictly follow the recommendations of Ford to ensure that your vehicle is maintained in a perfect condition (Excluding wear and tear) in which it has left the factory and specifically ensure that you adhere strictly to the service schedules and have the car serviced by your Ford dealer only.

- The Any Time Warranty Power Train Plan has no surrender value, no refund of warranty premium is available, and it cannot be transferred to another vehicle.

This Plan does not cover:

- Any claim reported during the no claim period of first 30 days from date of registration of Any Time Warranty Power Train Plan.
- Any replacement of parts other than the list of parts in the mentioned in Annex-1.
- Any maintenance or adjustments required to any covered component.
- Normal maintenance service required including without limitation, oil and fluid changes, fastener re-tightening, ignition timing and valve clearance.
- Any repairs required as a result of continued operation of the vehicle once a defect or fault has occurred (including loss of lubricants and coolant)
- Damage attributable to impact or road traffic accident.
- Any vehicle which has been altered including, without limitation, the installation of performance accessories.
- Any vehicle which has not been operated in accordance with the operating instructions in the Ford Owner's Manual.
- Any vehicle on which parts or accessories not approved by Ford have been used.
- Any vehicle which has been, serviced, assembled, disassembled, adjusted or repaired other than by a Ford dealer.
- Insignificant defects which do not affect the functions of the vehicle including without limitation sound, vibration, fluid seepage, and exhaust systems.
- Normal wear and tear, catalytic converters, wheel bearing, service items and other components subject to routine maintenance or period repair or replacement.
- Any towing or other expenses incurred in taking the vehicle to, and collecting it from, and authorized Ford dealer's premises, loss of time inconvenience, commercial or other direct or indirect loss, including consequential loss, penalties for delay or detention or in connection with guarantees of performance or efficiency, damage of liability incurred as a result of a failure (including personal liability). Any claims where Ford has not been contacted prior to the commencement of repairs or repairs where we have not issued a work authorization no.; any claims where the damage to a covered component was caused by a non-covered component.
- Any claim where the failure has been caused by abuse / misuse of the vehicle/fuel contamination.
- Any claim arising from the failure of covered component which has prior to the failure been repaired by any person other than a Ford Authorized Dealer.
- Any failure that can be attributed to the vehicle being fitted with an alternative fuel unit other than a unit supplied, fitted or endorsed by the vehicle manufacturer.
- Any vehicle purchased as a taxi under the special excise concessions or/ and registered as a Tourist Taxi with the Transport authorities.
- Any vehicle that has been neglected, misused, modified from the manufacturer's original specification, or used for any form of motor sport.
- Any defects caused by negligence, abnormal use or insufficient care or the use of spurious parts.
- Any vehicle which has not received during the warranty term, the services prescribed in the Ford Warranty and Service guide.
- Any vehicle which has been used for purposes other than what it was designed for.

- Any vehicle which was already declared as a constructive total loss / salvage loss by any insurance company in the past and has been repaired through any other repairer subsequently and purchased this anytime warranty power train product.
- Any engine oil / coolant leakage happened on vehicle post any frontal impact accident and subsequently driven causing consequential losses to power train components
- Repeated cranking of engine in a water logged area causing damages to engine and power train components
- Front And Rear Suspension, Air Conditioning And Heating, Steering, Brake, Safety, Electrical, Audio & High Tech components are not part of the Any Time Warranty Power Train Plan.

This Plan will cease to operate and no claims will be accepted where the vehicle:

- Is being used for a purpose for which it was not designed such as competitions, racing, pace making, off-road use unless specifically designed for the purpose, the provision of short term self drive contract, as a taxi or by driving school, a dispatch of delivery courier or for any form of hire or reward.
- Used for public services (such as, but not limited to police, fire brigade, ambulance, rescue, military purposes).
- Has been damaged due to natural calamities like earthquakes, volcanic eruptions, floods, tidal waves; external causes such as accidents, bad weather, fire, theft or attempted theft, collision, freezing or heat and pressure waves created by some supersonic aircraft.
 - Is being used outside India
 - Was not manufactured by Ford
 - Has not been serviced by Ford Authorized Dealers in accordance with the service requirements as mentioned in Owner's Manual.
 - Odometer reading cannot be determined as accurate by virtue of its having been inoperative or removed from the vehicle or is un-road worthy or unregistered.
 - Has been damaged due to neglect, intrusion of foreign or harmful or injurious matter, lack of servicing, fitting of unauthorized replacement of parts and/ or any modifications not approved by Ford, overheating, freezing or abuse to the continued use of the vehicle after a fault has become evident or for consequential loss on the failure of parts not covered by this plan.
 - Has been damaged due to Revolution or Mutiny, any intentional or malafide act of owner or a driver, negligence.
 - No liability will be accepted for any losses covered under an accidental damage or road risk policy or for any road hazard/fire or accident damage. No liability of any kind exists in respect of their part.
 - No liability will be accepted for any failure due to wear and tear, components incorrectly fitted or any effect of an inaccurate previous repair or faults or parts of faulty manufacture/design and alterations/modification from the Ford specification.
 - No liability will be accepted for any losses covered under an accidental damage or road risk policy or for any road hazard/fire or accident damage. No liability of any kind exists in respect of their part.

IMPORTANT NOTE

There will be some instances where repairs cannot be authorized until the vehicle has been dismantled. In these cases, we will need your authorization to dismantle the vehicle for proper diagnosis prior to commencing any repairs.

Provided that the problem is covered by this plan, repairs will be authorized. In instances where the problem is not covered by this plan, you will be responsible for all costs associated with dismantling and / or repairing the vehicle

For vehicle warranty details, please refer to your vehicle Owner's Manual

Definitions:

- "Authorized Ford Dealer" means a dealer appointed by Ford sell parts and provide service of Ford vehicles, in India.
- "Ford" means Ford India Private Limited.
- "Failure" means the failure of a covered component, excluding failure due to normal wear & tear, normal deterioration, or negligence.
- "Normal wear" means the gradual reduction in operating performance of a covered component, having regard to the age of the vehicle and the total distance the vehicle has travelled (this includes corrosion and rust)
- "Plan Certificate" means the Certificate which contains details specific to you, the vehicle and this Plan
- "Plan Price" means the amount paid for this plan.

* Please refer to your vehicle Owner's Manual for details

^ Conditions ap

Customer Signature

ANNEX -1

POWERTRAIN PARTS INCLUDED IN THE ATW POWERTRAIN PLAN

ENGINE:

All Internally Lubricated Parts, Cylinder Block , Cylinder Heads, Diesel Fuel Injectors, Diesel Injector Lines, Diesel Injector Pump, Diesel Lift Pump, Engine Mounts, Flywheel, Flywheel Ring Gear, Fuel Tank and Metal Lines, Gas Fuel Injectors, Gas Injector Lines, Harmonic Balancer and Bolt, Manifold and Bolts, Manifold (Exhaust and Intake), Oil Pan, PCM Module, Thermostat Housing, Timing Chain (Gears or Belt), Turbocharger/Supercharger Unit (Factory-Installed), Engine oil cooler, Inter cooler, Inter cooler tube , Engine oil seal , Radiator, Water pump , Engine wire harness, Engine sensors .

TRANSMISSION :

All Internally Lubricated Parts , Release Hubs and Bearings, Torque Converter, Transfer Case (Including All Internal Parts), Transmission Case, Transmission Linkage, Transmission Module (External), Transmission oil cooler, Transmission sensors , Transmission wire harness

WHEEL DRIVE AXLE :

Axle Shafts, Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts), Drive Axle housing and Axle Housing for Four wheel drive (Including All Internal Parts), Driveshaft , Retainers, Universal and Constant Velocity Joints, Hubs, Automatic Front Locking (Four wheel drive), Locking Rings (Four wheel drive), Differential, Differential hub.

EMISSIONS:

Air Check Valve Assembly , Air control Valve , Air Idle Vacuum Valve, Air Supply Valve (Hose and Tube) Barometric Pressure, Sensor, DEF System (Excludes Catalyst), ECC Relay Assembly, EGR Pressure Sensor, EGR Regulatory Assembly, EGR Valve Adapter, Electronic Throttle CNTRL , EVAP Vapor Storage Canister, Idler Air Control Valve, Knock Sensor, Mass Air Flow/Intake Air Temp Sensor, PCV Valve, Reductant Urea System, Temperature Sensor (Engine Coolant) Vacuum Restrictor, VAF Sensor , Variable Camshaft, Timing (VCT) Phases